

Difficult, dangerous and evasive **FREE** workshop

11 February 2010, London

Inquiry reports, including those into the deaths of Victoria Climbié and Ainlee Labonte found that workers described adults in the children's families as being difficult, dangerous and evasive. They felt concerned about their own safety while attempting to work with these adults.

Reconstruct has developed training that highlights these concerns and fills a gap in what is one of the most neglected areas of training: the critical dynamic between worker and service user, particularly when concerns about child protection need to be raised.

This training can be run as a one, two or three day course providing a range of options for commissioners to decide which programme best suits the needs of staff. The training promotes the need for effective and erudite intervention through practice and rehearsal of challenging examples using actors.

It covers a range of practice issues which include:

- The historical context of child abuse
- Individual and collective values
- Reflective practice and critical thinking
- Evidence based practice
- Personal process (how own past experiences impact on work)
- Interview scenarios (using interviews with actors)
- A model of dealing with challenge
- Definitions of difficult and dangerous users
- Conflict and evasiveness
- Exit strategies
- Working in pairs – roles, functions and pre-planning
- Scrutiny of practice
- Self-care and utilising support systems

Reconstruct is holding a **free workshop** for staff development officers to give you the opportunity to experience this training for yourself.

Venue: 11February 2010, London Voluntary Resource Centre, Holloway Rd, London.

To book your place please contact Cathy Bostock on 01895 204861 or email cathy.bostock@reconstruct.co.uk

The training is tailored to children's services workers and is relevant for both newly qualified and experienced staff. It can be run as either single agency or multi-agency training. We would be pleased to put you in touch with other staff development officers who can act as referees for this experience.

To view a brief demonstration of this training visit the Reconstruct website www.reconstruct.co.uk

I look forward to seeing you on February 11.

Daksha Mistry
Director for Training

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Training & development
Independent children's services
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